





# **Dispatcher**

## **Description**

Black River Logistics Ltd. is seeking a highly organized and detail-oriented Dispatcher to join our team in Winnipeg, Manitoba. As a Dispatcher, you will be responsible for coordinating the movement of freight and ensuring the timely delivery of goods to our customers while maintaining efficient communication with drivers and other team members.

#### **Duties**

- Coordinate and schedule the pickup and delivery of freight in accordance with customer requirements and delivery deadlines.
- 2. Communicate effectively with drivers to provide instructions, updates, and necessary information regarding routes, schedules, and special instructions.
- 3. Monitor the progress of shipments and address any issues or delays that may arise during transit.
- Maintain accurate records of all dispatch activities, including shipment details, driver assignments, and delivery confirmations.
- 5. Utilize transportation management software and GPS systems to track shipments and optimize route efficiency.
- 6. Liaise with customers, carriers, and internal departments to address

## **Closing Date**

May 1, 2024

## Categories

Transport and Equipment Operators

## **Employer**

Black River Logistics Ltd.

#### Location

Assiniboine South

#### **Address**

71 Clover Dr Winnipeg, R0H 1E0

## Job Type

Full-time

#### **Education Level**

High School

## Wage

\$20.00 - \$35.00

- inquiries, resolve issues, and ensure customer satisfaction.
- 7. Assist in resolving logistical challenges and making real-time adjustments to routes and schedules as needed.
- 8. Collaborate with the operations team to prioritize urgent shipments and manage capacity constraints effectively.
- Stay informed about industry regulations, safety standards, and best practices related to transportation and logistics operations.

## Qualification

- 1. Strong communication skills and the ability to interact professionally with drivers, customers, and team members.
- 2. Previous experience as a **Dispatcher** is preferred but not required.
- 3. Excellent organizational and time management abilities, with a keen attention to detail.
- 4. Proficiency in using dispatching software, GPS systems, and Microsoft Office applications.
- 5. Ability to multitask and prioritize tasks in a fast-paced environment.
- 6. Problem-solving skills and the ability to make quick decisions under pressure.
- 7. Knowledge of transportation regulations and compliance requirements is an asset.
- 8. Willingness to work flexible hours, including evenings, weekends, and holidays, as needed.

#### **Email**

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#### Phone

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