



Customer Sales & Service Representative (Full-Time) - Brandon, MB

Description

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

What we have to offer:

- Competitive compensation package and motivating commission payout structure.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

What you'll do:

- Provide pleasant, professional, knowledgeable service and exceptional customer support via

Closing Date

May 27, 2024

Categories

Rural Opportunities

Employer

Westman
Communications
Group

Location

Rural

Address

1906 Park Avenue
Brandon, R7B0R9

Job Type

Full-time

Education Level

High School

Email

face-to-face, online chat, e-mails, and telephone interaction.

- Promote the features, advantages and benefits of our services and assist customers in determining the cable, Internet, and phone services best suited to their needs.
- Receive payments from customers and balance cash drawer daily.
- Process orders for new services, moves, changes, service disconnection, and rental of equipment.
- Conduct customer survey satisfactions calls as required.

Qualification

What you'll bring to the team:

- Minimum Grade 12 education or equivalent.
- One-year of experience in sales in which you identify customer needs, suggest services, and build relationships.
- One -year of experience in customer service carrying out tasks such as typing, handling, of cash and reception/clerical duties.
- One-year post-secondary education in Business, Computer, or Technology field is an asset.
- Intermediate knowledge of Office 365 (Outlook, Word, and Excel) is an asset.

***Must be able to work flexible hours.**