



Customer Sales & Service Representative (Casual)

Description

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

What we have to offer:

- Competitive compensation package and motivating commission payout structure.
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

What you'll do:

- Promote the features, advantages and benefits of our services and assist customers in determining the cable, Internet, and phone services best suited to their needs.
- Generate sales and sales leads for Westman services, documenting within CRM as required.
- Provide pleasant, professional, knowledgeable service and exceptional customer service via face-to-face, online chat, e-mails, and telephone interaction.

Closing Date

December 5, 2025

Categories

Rural Opportunities

Employer

Westman
Communications
Group

Location

Rural

Address

1906 Park Avenue
Brandon, R7B0R9

Job Type

Part-time

Education Level

High School

- Receive payments from customers and balance cash drawer daily.
- Accurately process orders for new services, moves, changes, service disconnection, and rental of equipment within system.
- Review voicemails and return messages in a timely fashion.
- Conduct customer survey satisfactions calls as required.

Qualification

What you'll bring to the team:

- Minimum Grade 12 education or equivalent is required.
- One-year post-secondary education in Business Administration, Computer Science, or a related field is an asset.
- One-year of experience in sales in which you identify customer needs, suggest services, and build relationships is required.
- One-year of experience in customer service carrying out tasks such as typing and handling of cash is required.
- Intermediate knowledge of Office 365 (Outlook, SharePoint, and Excel) is an asset.

***Must be able to work flexible hours, including evenings and weekends.**