



RETAIL STORE SUPERVISOR

Description

Benito Country Store, a trusted neighbourhood grocery destination is seeking a dedicated leader to join our team. As a vital hub for the Benito community and a licensed Manitoba Liquor Vendor, we pride ourselves on being a reliable source for groceries, household supplies, and hardware. We are currently expanding our services with a new annexed food counter eatery and are looking for a **Retail Store Supervisor** to oversee our retail operations and ensure continued excellence in customer service.

This is an excellent opportunity for an organized professional who wants to make a career in a community-focused environment and enjoys managing diverse retail departments, from general merchandise to regulated goods.

Duties

As a **Retail Store Supervisor** at Benito Country Store, you will:

- Supervise and coordinate the activities of retail sales clerk and kitchen helpers.
- Assign sales workers to specific duties and prepare work schedules to ensure seamless store coverage.
- Authorize payments by cheque and the return of merchandise.

Closing Date

April 30, 2026

Categories

Sales

Employer

BENITO COUNTRY STORE

Location

Rural

Address

107 MAIN STREET BENITO, R0L0C0

Job Type

Full-time

Education Level

High School

Wage

\$21.50 - \$22.50

Email

- Manage inventory levels by ordering merchandise, supplies, and equipment while informing management of any shortages.
- Coordinate and oversee kitchen operations within the annexed deli to ensure portion control and cost management.
- Balance and reconcile daily transactions by calculating total payments collected at the close of each shift, ensuring accuracy against recorded sales.
- Ensure strict compliance with age verification protocols for restricted items such as lottery tickets, alcohol, and tobacco products.
- Resolve customer complaints and address any issues that arise during daily operations.
- Maintain a clean and safe shopping environment, ensuring compliance with health, safety, and hygiene standards.
- Train new staff in job duties, safety procedures, and company policies.

Qualification

- Completion of college diploma / degree of one or two years.
- One year of previous experience in a retail or service environment is required.
- Strong organizational skills and the ability to work under pressure in a fast-paced setting.
- Knowledge of health and safety protocols and food safety regulations is considered an asset.
- Good communication skills and a “socially neat” professional demeanor suitable for a community hub.
- Reliability and a strong sense of responsibility regarding the sale of regulated products.