



## Lead Technician (Watch and Jewellery Repair) (NOC: 62202 )

### Description

#### About Us:

At Swift Quartz, we take pride in offering exquisite jewelry pieces and expert services to our valued customers. With a legacy of craftsmanship and dedication to quality, we specialize in watch repair, fine jewelry repair, bespoke jewelry design, and sales of premium watches and jewelry. Our commitment to excellence extends beyond our products, as we strive to provide exceptional customer experiences through our knowledgeable staff and personalized service.

#### Job Description:

Join our team at Swift Quartz as a Lead Technician and take charge of guiding our skilled watchmakers and jewelry repair specialists. In this role, you will oversee daily technical operations, ensuring every repair and restoration meets our exacting standards for precision and quality. As a Lead Technician, you will mentor and support your team, coordinate complex projects, and uphold our commitment to exceptional craftsmanship and service in every piece entrusted to us.

### Duties

- Lead and supervise a team of watchmakers and jewelry repair technicians, providing guidance, training, and performance support
- Craft and mend jewelry made of precious and semi-precious metals, including rings, brooches, pendants, bracelets, and lockets.
- Oversee complex repairs and restorations, ensuring all work meets high standards of precision and

### Closing Date

August 25, 2026

### Categories

Services

### Employer

Swift Quartz

### Location

St. Vital

### Address

Unit 61 - 1225 St  
Mary's Rd Winnipeg,  
R2M 5L5

### Job Type

Full-time

### Education Level

High School

## craftsmanship

- Inspect, cut, sculpt, and refine precious and synthetic gemstones using optical tools, cutting disks, and polishing laps.
- Place precious and semi-precious stones into jewelry settings with precision, following provided specifications.
- Oversee complex repairs and restorations, ensuring all work meets high standards of precision and craftsmanship.
- Perform high-quality repairs and alterations on fine jewellery and watches.
- Inspect and assess jewellery items for damage or defects, providing accurate estimates for repair costs and timelines.
- Maintain a clean and organized work area, ensuring the safety and security of valuable materials and equipment.
- Provide exceptional customer service, addressing inquiries, concerns, and special requests with professionalism and expertise.

## Qualification

- Proven 2 to 3 experience in watch repair, jewelry repair, or a closely related technical field.
- Previous leadership or supervisory experience in a workshop or service environment.
- Strong attention to detail and precision, ensuring flawless execution in every piece.
- Creativity and artistic flair, with the ability to bring unique designs to life.
- Excellent communication and interpersonal skills, with a passion for providing exceptional customer service.
- Knowledge of gemstones, metals, and jewelry materials, including their properties and care requirements.
- Ability to work independently and collaboratively in a fast-paced environment.
- Flexibility to adapt to changing priorities and deadlines.
- Willingness to learn and stay updated on industry trends and techniques.